

1. Introduction

Sun Nepal Life Insurance is committed to protecting your privacy. This privacy policy applies to the mobile app and explains how we collect, use, and share information about you when you use the app.

2. Information we collect

We collect the following types of information when you use the Ebeema mobile app:

- **Personal information** : This includes information that can be used to identify you, such as your name, email address, and phone number.
- **Device information** : This includes information about the device you are using to access the app, such as the device's operating system, hardware version, and unique device identifier.
- **Usage information** : This includes information about how you use the app, such as the features you access and the actions you take.

3. How we use the information we collect

We use the information we collect to provide, maintain, and improve the mobile app, as well as to personalize your experience and communicate with you. We may also use the information for research and analytics purposes, or to enforce our terms and conditions.

4. How we share the information we collect

We may share the information we collect with third parties in the following circumstances:

- **With service providers** : We may share the information with third-party service providers who perform functions on our behalf, such as hosting the app, analyzing data, or providing customer support.
- **As required by law** : We may disclose the information if required to do so by law or in response to a valid legal request.
- **To protect our rights** : We may disclose the information to defend ourselves against legal claims or to prevent or investigate possible wrongdoing.

5. Your choices and rights

You have the following choices and rights with respect to the information we collect:

- **Opting out of marketing communications :** You can opt out of receiving marketing communications from us by following the instructions in the communication or by contacting us.
- **Accessing and updating your information :** You can access and update your personal information by contacting us.
- **Requesting that we delete your information :** You can request that we delete your personal information by contacting us. Please note that we may retain certain information for legal or business purposes.

6. Security

We take reasonable measures to protect the information we collect from unauthorized access, use, or disclosure. However, no security measures are perfect and we cannot guarantee the security of your information.

7. Changes to this privacy policy

We may update this privacy policy from time to time. We will post any changes on this page and encourage you to review the policy periodically.

8. Contact us

If you have any questions or concerns about this privacy policy or the information we collect, please contact us at info@snlic.com.